

Unboxing & Unrolling Guide for Customers

1. Your new premium mattress has been under compression for shipping and logistics benefits and in NO WAY harms your mattress.
2. It will be fine to sleep on night #1 but during the first few nights, the mattress may not feel quite like the version you tested in the showroom until it fully expands.
3. Most of the mattress will be fully expanded by night #1 but the corners and other compressed areas may need up to 72 hours (and potentially longer) to fully expand.
4. Please give it one full week to expand and if there is a concern beyond that first week, please do not hesitate to reach out to us. It is extremely rare for a mattress to not have expanded after one week of being open.



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